



Dear Homeowners,

As the managing agent for the Travis Ranch Property Owners Association, Inc., we are excited to announce an **upgrade to the Pool Amenity Center entrance process.** A new form of entry, utilizing a phone app that will allow access to the existing pool on San Antonio Drive and the second pool near Sublime Drive once it is complete.

You may dispose of any cards in your possession as all current key cards in circulation <u>will be deactivated</u> and will no longer be valid for pool entry. Information about registering for the new entry system will be communicated once the final installation is complete. Please be sure you are registered on the Association's website to ensure you are receiving all communications.

The new system will help to prevent unauthorized access and will help to ensure users are restricted to Members, occupants of their household and guests. Tenants renting or leasing a residence will still be able to utilize the pools with the permission of the Owner of the property. We are very excited about this new entry process and hope you enjoy this long-awaited upgrade to the facilities.

Should you have any questions, please visit the Association's website at www.travisranchhoa.com, click on the "Contact Us" tab and select "General Question" in the drop-down menu to submit your questions.

Sincerely,

Essex Association Management L.P., Managing Agent, On behalf of Travis Ranch Property Owners Association, Inc.

